



## AMENDMENT TRANSMITTAL LETTER

Attorney Docket No.: D/A0621  
XERZ 2 00426

Ser. No.: 09/943,613	Filed: August 30, 2001	Examiner: PEZZUTO, Robert E.
Art Unit: 9270	Title: ON-SITE E-COMMERCE PARTS ORDERING FROM PRODUCTS BEING SERVICED	

To the Commissioner for Patents:

**COPY**

Transmitted herewith is an Amendment in the above-identified application. The fee has been calculated as shown below.

CLAIMS AS AMENDED						
	Claims remaining after amendment		Highest Number Previously Paid For	No. of Extra Claims Present	Rate	Additional Rate
Total Claims	19	Minus	20	0	X 18	\$0.00
Indep. Claims	3	Minus	3	0	X 86	\$0.00
			<b>TOTAL</b>	=		<b>\$0.00</b>

- No additional fee is required.
- A check in the amount of \$\_\_\_\_\_ is attached.
- Charge \$\_\_\_\_\_ to Deposit Account No. 24-0037.
- Applicants hereby petition the Commissioner under 37 C.F.R. § 1.136(a) and request a **two-month extension of time** to respond to the outstanding Office Action. Enclosed is a check in the amount of \$420.00 to cover the applicable extension of time fees.
- Applicants request any further extensions of time that may be necessary and authorize the required fees be charged to Deposit Account No. 24-0037.
- Please charge any additional fees or credit overpayment to Deposit Account No. 24-0037.

Respectfully submitted,  
FAY, SHARPE, FAGAN,  
MINNICH & MCKEE, LLP

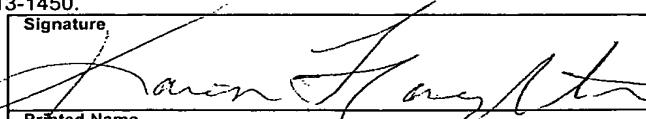
  
\_\_\_\_\_  
Mark S. Svat, Reg. No. 34,261  
1100 Superior Avenue, 7<sup>th</sup> Floor  
Cleveland, Ohio 44114-2579  
(216) 861-5582

Date: December 2, 2003

### CERTIFICATE OF MAILING

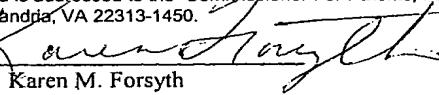
- Under 37 C.F.R. § 1.8, I certify that this Amendment Transmittal Letter and accompanying document(s) are being deposited with the United States Postal Service as First Class mail, addressed to: MAIL STOP AMENDMENT FEE, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date indicated below.
- transmitted via facsimile in accordance with 37 C.F.R. § 1.8 on the date indicated below.
  - deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. 1.10 on the date indicated below and is addressed to: MAIL STOP AMENDMENT FEE, Commissioner For Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Date  
December 2, 2003

Signature	
Printed Name	Karen M. Forsyth

CERTIFICATE OF FIRST CLASS MAILING

I hereby certify that this paper and/or fee is being deposited with the United States Postal Service as First Class Mail service on December 2, 2003 and is addressed to the Commissioner For Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

By:   
Karen M. Forsyth



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

INVENTOR(S) : Alan Goldsmith and Wilbert D. Douglas

TITLE : **ON-SITE E-COMMERCE PARTS  
ORDERING FROM PRODUCTS  
BEING SERVICED**

APPLICATION NO. : 09/943,613

FILED : August 30, 2001

CONFIRMATION NO. : 9270

EXAMINER : PEZZUTO, Robert Eric

ART UNIT : 3671

LAST OFFICE ACTION : July 2, 2003

ATTORNEY DOCKET NO. : D/A0621  
XERZ 2 00426

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

AMENDMENT A

Dear Sir:

Responsive to the Office Action mailed July 2, 2003, on the above-referenced patent application, Applicant(s) respectfully request reconsideration of the application.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 6 of this paper.

AMENDMENTS TO THE CLAIMS:

The listing of claims will replace all prior versions, and listings of claims in the application: